

## Terms & Conditions

These terms and conditions (“**Terms & Conditions**”) apply to the following Programme:

**(A) Jewel Changi Airport’s “Corporate Attractions Pass Programme”**

**1. GENERAL**

1.1. In these Terms & Conditions, the following words shall have the meaning as ascribed to them:

“**Application Form**” means JCAT’s official registration form for Participants to sign up for a Corporate Attractions Pass under the Corporate Attraction Pass Programme.

“**Corporate Attractions Pass**” means the admission and privileges “*PlayatJewel*” annual pass issued to corporate companies.

“**Corporate Attractions Pass Fees**” means the fees as set out in Schedule 1.

“**Corporate Attractions Pass Programme**” or “**Programme**” means Jewel Changi Airport’s Corporate Attractions Pass made available to all corporate companies who have signed up for a membership under the corporate attractions pass membership programme.

“**GST**” means goods and services tax, payable under the Goods and Services Tax Act (Cap 117A) of Singapore.

“**JCAT**” means Jewel Changi Airport Trustee Pte. Ltd. (Registration Number 201334181C), a company incorporated in Singapore under the Companies Act (Cap. 50) of Singapore, and in its capacity as trustee manager of Jewel Changi Airport Trust.

“**Partners**” mean third-party operators, vendors and tenants at Jewel Changi Airport who are supporting the Programme by providing discounts, vouchers, gift redemptions or carrying out such other actions to support the Programme.

“**Participants**” means corporate companies who have signed up for a membership account for the Corporate Attractions Pass.

“**Passholders**” means the holders of the Corporate Attractions Pass.

1.2. Words importing the singular shall include the plural and vice versa.

1.3. JCAT makes no representation, warranty or undertaking whatsoever as to any implied terms or conditions or as to the accuracy, completeness and timeliness of any content or information contained on its official website, or on any of the Programme-related collaterals/materials. All information is accurate at time of print/publishing. JCAT shall not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Programme.

1.4. JCAT reserves the sole right and discretion to amend, modify or delete any content/information on its official website or on Programme-related collaterals/materials, and to vary or amend these Terms & Conditions at any time, without providing any prior notice. Any such changes to these Terms & Conditions shall be effective and binding once it has been updated on JCAT’s official website.

1.5. In the event of any inconsistency between these Terms & Conditions and any other information relating to the Programmes contained on Jewel Changi Airport’s official website or on digital or print media collaterals, these Terms & Conditions shall prevail.

1.6. These Terms & Conditions may be translated into another language other than English. In the event of any inconsistency between the English language version and any other translation language hereof, the English language version shall prevail.

- 1.7. All decisions made by JCAT regarding the interpretation and application of these Terms & Conditions shall be final and conclusive in each case.
- 1.8. These Terms & Conditions are not intended to confer rights to any third party under the Contracts (Rights of Third Parties) Act (Cap. 53B).
- 1.9. These Terms & Conditions shall be construed and governed in accordance with the laws of Singapore. Both JCAT and all Participants hereby submit to the exclusive jurisdiction of the Singapore Courts.

## **2. CORPORATE ATTRACTIONS PASS PROGRAMME**

### **2.1. Acceptance of Terms & Conditions**

- 2.1.1. By signing up for a membership account under the Corporate Attractions Pass Programme, Participants acknowledge that (i) they have read, understood and agreed to be bound by these Terms & Conditions, including all amendments, additions, replacements and modifications as may be made by JCAT from time to time; and (ii) they have sufficient legal capacity and/or authority to accept these Terms & Conditions.

### **2.2. APPLICATION FOR CORPORATE ATTRACTIONS PASS**

- 2.2.1. Corporate companies may register for the Corporate Attractions Pass by submitting a duly completed Application Form to Jewel's Attractions Sales Team and paying the Corporate Annual Pass fees.
- 2.2.2. Only corporate companies are eligible to apply for the Corporate Attractions Pass. There is no limit on the number of Corporate Attractions Passes that corporate companies can apply for.
- 2.2.3. Please refer to Schedule 1 hereto, for the Corporate Annual Pass fees.
- 2.2.4. JCAT reserves the right (at its sole and absolute discretion) to decline any application for the Corporate Attractions Pass, without having to provide any reason.
- 2.2.5. Once the Corporate Attractions Pass application has been approved, the Attractions Pass will be issued in the form of a physical card to the mailing address provided in the Application Form.
- 2.2.6. The Corporate Annual Pass membership (and privileges thereunder) is valid for twelve (12) months from date of issue printed on the physical card.

### **2.3. USE OF CORPORATE ATTRACTIONS PASS**

- 2.3.1. A Passholder may enjoy the privileges and benefits [here](#) by flashing the physical Corporate Attractions Pass card at the participating locations. Privileges and benefits are offered at the sole and absolute discretion of JCAT and are non-transferable and non-assignable.
- 2.3.2. Corporate Attractions Pass admissions:
  - (a) Limited to a maximum of 1 Passholder and 3 accompanying guests (Adult/Child/Senior).
- 2.3.3. The physical Corporate Attractions Pass card must be presented along with corporate staff pass (for verification) in order to be granted admission into the attractions or in order to enjoy the Corporate Attractions Pass privileges.

- 2.3.4. Admission to the various Jewel Changi Airport attractions using the Corporate Annual Pass is subject to blackout dates; closure of attractions due to maintenance or force majeure events; and separate ticketed events. Please refer to the Jewel Changi Airport Attractions website for more information.
- 2.3.5. The use of the Corporate Attractions Pass for admission into Jewel Changi Airport's attractions is subject to the applicable terms and conditions of the Jewel Changi Airport attractions which is available at <https://www.jewelchangiairport.com/en/Jewel-terms.html>. All Passholders and accompanying guests (i.e. users of Corporate Attractions Pass for entry into the attractions) agree to Jewel Changi Airport's attractions terms and conditions.

#### 2.4. **RENEWAL, SUSPENSION AND TERMINATION OF CORPORATE ATTRACTIONS PASS**

- 2.4.1. Participants may renew their Corporate Attractions Pass(s) once the Corporate Attractions Pass(s) expire(s). The renewal procedure is similar to the application procedure as set out in Clause 2.2.
- 2.4.2. JCAT reserves the right, in its sole and absolute discretion, to immediately and without prior notice, refuse to accept the Corporate Annual Pass(s) presented for privileges/benefits redemption by Passholder and/or suspend and/or terminate any Corporate Annual Pass membership in the following situations:
- (a) Passholder verbally or physically abused any of the staff of Jewel Changi Airport or Jewel Changi Airport' tenants;
  - (b) Passholder fails to produce his/her corporate staff pass for verification;
  - (c) Passholder acted fraudulently or dishonestly or breached any applicable laws while using the Attractions Pass;
  - (d) Passholder destroyed or damaged any property belonging to Jewel Changi Airport and/or Jewel Changi Airport' tenants;
  - (e) Passholder failed to comply with the Terms & Conditions; or any guidelines or rules issued by Jewel Changi Airport, including failing to obey the instructions of JCAT attraction staff;
  - (f) Passholder behaved in such a manner which Jewel Changi Airport determines to be inappropriate or disrespectful; and/or
  - (g) If any event where JCAT has to comply with any lawful order given by any relevant authority or governmental body,

and in any such event, no refund or the Corporate Attractions Pass Fees shall be given to the Participant and JCAT shall not be liable to the Passholder for any loss or damage caused.

- 2.4.3. JCAT reserves the right to terminate the Corporate Attractions Pass membership in the following events:
- (a) the Participant has committed any breach of the provisions of this Terms & Conditions and if the breach was capable of remedy, the Participant had failed to remedy the same within 30 days (or such other mutually agreed period) after receipt of a written notice by the JCAT giving full particulars of such breach;
  - (b) the Participant becomes insolvent or is unable to pay its debts under the applicable laws, or if any order is made or a resolution is passed for the winding

up of the Participant (whether voluntarily or compulsorily, save for the purpose of solvent amalgamation or re-construction):

- (c) a liquidator, provisional liquidator, administrator, administrative receiver, receiver and/or manager, or judicial manager is appointed in respect of the whole or any part of the Participant's assets, property, undertaking or business; or
- (d) the Participant enters into any arrangement or composition with its creditors or takes or suffers any similar action, or suffers any distress or execution upon its property,

and in any such event, no refund of the Corporate Attractions Pass Fees shall be given to the Participant.

- 2.4.4. A Participant may terminate the Corporate Attractions Pass membership at any time by writing in to JCAT at the contact information below. No refund of the Corporate Attractions Pass Fees will be provided.
- 2.4.5. In event that a Participant's membership account is suspended and/or terminated for any reason whatsoever, all benefits and privileges associated with the Corporate Attractions Pass shall cease forthwith.
- 2.4.6. JCAT shall not be liable to the Participant/Passholder in any way whatsoever and shall not be required to make any refunds of the Corporate Attractions Pass Fees, arising from the suspension and/or termination of the Corporate Attractions Pass membership, and/or the rejection of the Corporate Annual Pass presented for privileges/benefits redemption pursuant to these Terms & Conditions.

## 2.5. **PERSONAL DATA AND PRIVACY – ATTRACTIONS PASS PROGRAMME**

- 2.5.1. All information provided by Participants on the Application Form shall be deemed to be business contact information and shall not be subject to the Personal Data Protection Act (2012 of Singapore). JCAT and its Partners shall be entitled to send notifications mailers regarding the Corporate Attractions Pass Programme or such other similar programmes, transactional announcements and service announcements, updates and amendments to these Terms & Conditions or benefits/privileges of the Corporate Attractions Pass to all Participants at the business contact information provided in the Application Form.
- 2.5.2. Passholders acknowledge and agree that JCAT and its Partners shall be entitled to conduct identity verification checks of the Passholder before providing the benefits and privileges of the Corporate Attractions Pass.
- 2.5.3. To promote and advertise the Corporate Attractions Pass Programme, JCAT reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings of Passholders (and their accompanying guests) at the attractions in Jewel Changi Airport. By utilising the Corporate Attractions Pass, Passholders consent (and on behalf of their accompanying guests) to being photographed and recorded by authorised photographers and videographers at the attraction venues in Jewel Changi Airport as customers of these attractions and consent to JCAT's use of such images, films or recordings for creating marketing and publicity materials for public transmission.

## 3. **LIABILITY AND INDEMNITY**

- 3.1.1. To the fullest extent permitted by law, JCAT shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss of profits, arising out of or in connection with the Programme;

including the Passholder's (and their accompanying guests) use of the Corporate Attractions Pass to enjoy any privilege or for admissions into the attractions in Jewel Changi Airport.

- 3.1.2. JCAT shall not be held liable or responsible for any disputes that Passholders may have with our Partners or any other third parties, regarding the use or enjoyment of vouchers, discounts, coupons, offers, benefits or privileges under the Corporate Attractions Pass Programme or for any other matter related to the promotional and marketing campaigns in Jewel Changi Airport.
- 3.1.3. Passholders and Participants jointly agree to indemnify and hold harmless JCAT, and its directors, officers, employees, agents (including its property manager Jewel Changi Airport Devt Pte Ltd and its employees), and Partners (each an "**Indemnified Party**") from and against all claims, demands, chose in action, judgments, suits, proceedings, liabilities, costs, expenses, damages and losses (including but not limited to any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties, legal costs (calculated on a full indemnity basis and including solicitor and client costs) and all other professional costs and expenses) suffered or incurred by an Indemnified Party arising out of or in connection with the Participant and/or Passholder's breach of these Terms & Conditions; and/or participation in the Programme.

#### **4. CONTACT US**

- 4.1.1. For questions regarding the Corporate Attractions Pass Programme and/or the use of the Corporate Attractions Pass, Participants/Passholders may reach us at [contact.us@jewelchangiairport.com](mailto:contact.us@jewelchangiairport.com) and state "*Corporate Attractions Pass Programme*" in the subject field of the correspondence.
- 4.1.2. Alternatively, Participants/Passholders may call our Jewel Guest Contact Centre at: +65 6956 9898 (10am - 10pm daily) for more information regarding the Programme.

(Version dated 28 April 2025)

**Schedule 1**  
**Corporate Attractions Pass Fees**

<b>Corporate Attractions Pass</b>	<b>PlayatJewel Corporate Membership (Price per membership)</b>
1 Card	\$4,780
2 Cards	\$4,000
3 Cards	\$3,500
4 Cards	\$3,000
Optional Add on: Corporate E-Letter	\$3,230

Notes:

- i. The fees stated above are inclusive of prevailing GST.
- ii. Once the Corporate Attractions Pass is issued, there shall be no refund of the Corporate Attraction Pass Fees (whether pro rata or otherwise).
- iii. Includes unlimited access to Canopy Park per day for 1 staff Passholder + 3 accompanying guests.
- iv. Includes 1 time entry to Canopy Bridge, Hedge Maze, Mirror Maze, Walking Nets and Bouncing Nets per day for 4 guests.