PokéXciting! Starter Pokémon Parade at Jewel Changi Airport: Event T&Cs

PokéXciting! Starter Pokémon Parade

Catch all 27 first partner Pokémon mascots live in a spectacular PokéXciting! Starter Pokémon Parade at Jewel's Forest Valley on 7 and 8 November 2026!

Parade Showtimes for 7 and 8 November 2026 (Saturday & Sunday, 2 sessions per day):

- **First Session:** 3:00pm
- **Second Session:** 6:00pm

Each Parade session will last approx. 30 minutes with no interval.

Viewing is free and limited. Wristbands will be issued two (2) hours before Parade timing. However, for safety reasons, should maximum queuing capacity be reached earlier, wristbands may be issued ahead of time to ensure safe circulation.

Terms and conditions for your and your child's/ward's participation in the PokéXciting! Starter Pokémon Parade (the "Parade")

General

1. The Event is organised by The Pokémon Company ("TPC") and our appointed vendor Soray Studios Pte. Ltd. ("Soray") with crowd management support from Jewel Changi Airport Trustee Pte. Ltd. ("JCAT").

2. By participating in and/or allowing your child/ward to participate in this Parade, you confirm that you have read, understood and agree to be bound by these Terms and Conditions ("Conditions"), the Photography and Filming Terms and Conditions for the Parade, and our Privacy Policy (available at https://www.pokemon.co.jp/privacy/english/), which together constitute a binding agreement between you and us, governing your and/or your child's/ward's participation in the Parade. Where JCAT collects, uses or discloses your personal data in connection with the Parade, JCAT will do so in accordance with JCAT's Privacy Policy (available at https://www.jewelchangiairport.com/en/privacypolicy.html).

3. In these Conditions, "**Event Parties**" means TPC, Soray and JCAT and its respective subsidiaries, affiliates, directors, officers, employees, agents and contractors.

4. The Parade takes place on 7 and 8 November 2026 at Jewel's Forest Valley, and it is open to the general public, free of charge, and no minimum spend is required.

5. The Parade is conducted on a first-come, first-served basis and is subject to availability and capacity limits set by JCAT for the safety of all visitors and airport users.

6. The mall operations take priority at all times. Visitors must not obstruct any retail and/or common corridor areas and must follow the instructions of Event crew, JCAT staff and security personnel. Visitors gathering outside designated queue areas, or before a queue opens, may be asked to move on where they obstruct mall operations.

Part A: PokéXciting! Starter Pokémon Parade

7. Each PokéXciting! Starter Pokémon Parade runs for approximately thirty (30) minutes. Show timings are as set out in the schedule above and are subject to change.

8. Only visitors wearing a valid Parade wristband ("Parade wristband") may enter the viewing area within the Forest Valley. Parade wristbands are free and are issued at the designated queue, which opens two (2) hours before each Parade. However, for safety reasons, should maximum queuing capacity be reached earlier, wristbands may be issued ahead of time to ensure safe circulation. Each person in the queue may collect one (1) Parade wristband only. Please note that this is a standing event.

9. The viewing area has a limited capacity. Once all Parade wristbands for a show have been issued, the queue will be closed.

10. Certain areas around the Forest Valley may be reserved for media, invited guests and operational use.

11. Visitors may take photographs and videos on personal devices for personal, non-commercial use only. Tripods, selfie sticks, drones and flash photography are strictly prohibited within the Parade viewing area.

12. Visitors are strictly prohibited from climbing over, crossing or removing barricades to enter the designated parade route and must remain within the designated viewing areas at all times. Parade wristband holders who step out of the viewing area may re-enter by the East Canyon (near Ya Kun Kaya Toast) showing their Parade wristband, subject to the instructions of Event crew.

Conduct and safety

13. Food and drinks are not to be consumed at the Parade viewing area.

14. Due to space constraints and for the safety of all visitors, guests are advised to store their luggage and/or bulky belongings at Level 1 Baggage Storage facility before entering the Parade viewing area.

15. Participants are responsible for their personal belongings at all times.

16. TPC and JCAT reserves the right to refuse entry to any guest who fails to meet any entry requirements for the Parade at its sole discretion.

17. Further, TPC and JCAT reserves the right to request any guest to leave the Parade for any reason whatsoever, including but not limited to unsafe or unruly/undesirable behaviour that may compromise the safety or enjoyment of others watching the parade.

18. For the safety of all visitors and airport users, the Parade may be delayed, shortened, paused, or cancelled at any time, including where crowd levels exceed fire-safety capacity limits or cause significant obstruction to passenger/mall visitor flows or emergency exits, without prior notice and without compensation.

19. Participation in the Parade is strictly at your own risk. By participating and/or allowing your children/wards to participate in the Parade, you declare that you and/or your children/wards are in good mental and physical health and do not have any health condition (including but not limited to motion sickness, heart, neck, back or leg conditions) that may be detrimental to your and/or your children's/wards' well-being in participating in the Parade, and further that neither you nor your children/wards are under the influence of any alcohol and/or medication that may influence your/their ability to participate in the Parade.

20. To the fullest extent permitted by law: (i) the Event Parties, their subsidiaries and affiliates, as well as their directors, officers, agents and employees shall not be responsible for any damage or personal injury to you or to any participant in this Parade, and/or loss or damage to any property, such as phones, cameras and camera equipment for photo-taking, sustained as a result of their participation in this Parade, including without limitation all direct loss, indirect or consequential loss, cost and expense, or loss of profits; and (ii) by participating in and allowing your child/ward to participate in this Parade, you agree to indemnify the Event Parties, their subsidiaries and affiliates, as well as their directors, officers, agents and employees against all claims, losses, damages, costs or expenses which may be made against or suffered by any of them, in respect of any injury (including fatal injury), loss or damage to property arising out of your and your child's/ward's participation in this Parade.

Photography and personal data

21. Official photography and filming will take place at the Parade by authorised photographers and videographers engaged by JCAT and TPC. By participating in the Parade, you consent to being photographed and recorded, and to the use of such images and recordings on JCAT's and TPC's official websites, social media channels, and other marketing or press media, in accordance with our Privacy Policy and the Photography and Filming Terms and Conditions for the Parade by JCAT, and, in respect of photographs and recordings taken by or on behalf of JCAT, JCAT's Privacy Policy.

22. By participating in and allowing any child/ward under your care to participate in this Parade and providing your personal data and the personal data of your child/ward to the Event Parties, you consent to the collection, use or disclosure of the personal data of yourself and your child/ward, in accordance with the respective Event Parties' Privacy Policies and the Personal Data Protection Act 2012 as may be updated from time to time, the Event Parties' reasonable business purposes including without limitation: statistical analyses, marketing, survey participation, to ensure compliance with and to enforce these Conditions, to address queries the Event Parties' may receive in relation to your or any participant's participation in this Parade, to protect the safety and security of the Event Parties' staff and property, and/or to comply with applicable laws, regulations, and/or orders of court requiring disclosure of your and/or any participant's personal data.

Final provisions

23. TPC's decision on all matters relating to this Parade and these Conditions is final, conclusive and binding on all participants, and no correspondence will be entertained.

24. TPC reserves the right to amend these Conditions without further notice to you, and you agree to be bound by such amended Conditions.

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